

Rental Policy

1. All rentals are based on daily rates, with a minimum one day rental period.
2. Late fees are charged on an hourly basis and are calculated based on the daily rental rate.
3. Customer (listed below or on reverse side) assumes full responsibility for the rental equipment while it is out of the possession of TV Specialists.
4. No allowance will be made for equipment that is rented but not used by Customer.
5. Equipment failures must be reported immediately in order to qualify for an adjustment of the daily rental rate. The amount of adjustment, if any, shall be in the sole discretion of TV Specialist.
6. Customer accepts full responsibility for properly operating the rental equipment, regardless of the training (if any) provided by TV Specialist.
7. The equipment must be returned in the same condition in which it was rented (normal wear and tear excluded). Normal wear and tear does not include scratches, exposure to excessive dust, or exposure to moisture or shock.
8. TV Specialists shall not be liable for any incidental or consequential damages arising under this agreement. Incidental and consequential damages include, but shall not be limited to, loss of work or income; travel and lodging expenses; costs of purchasing or renting alternative equipment. Damages arising under this agreement shall be limited to a refund of the rental fee.
9. TV Specialists reserves the right, in its sole discretion, to refuse to rent any equipment and to provide any service, based on any commercially reasonable justification, including but not limited to the anticipated risk for damage, and the Customer's experience in using the equipment.
10. Rental rates do not include any shipping charges (if any), which will be charged by TV Specialist and paid for separately by the Customer.
11. Rental equipment may not be removed from the state of Utah for any period of time without the prior approval of TV Specialists.
12. You must notify TV Specialists of your intention to use the equipment outside the US and gain permission to do so.
13. In the event of loss, theft or abandonment, the customer assumes full responsibility of equipment replacement costs.

Damage Policy

Customer must provide security against loss or damage with one of the following (as indicated below):

1. **SECURITY DEPOSIT** (cash or credit card) equal to the full replacement value of the rental equipment. Credit cards used for a security deposit will be processed for an authorization equal to the full value of the rented equipment.
2. **CERTIFICATE OF LIABILITY INSURANCE** naming TV Specialists, Inc. as an Additional Insured or Loss Payee. The Certificate must provide adequate coverage for the replacement of the rented equipment. Customer is responsible to pay all insurance deductibles.
3. **DAMAGE WAIVER**, purchased at time of rental that covers catastrophic damage of the rental equipment. TV Specialists has sole discretion to determine the validity of any claim raised under this provision. A Customer Deductible also applies to all claims.

Damage Waiver covers the following:

- Catastrophic damage to rental equipment. This applies to rental equipment that is accidentally damaged. Damaged equipment is subject to an additional rental charge during the period of time the rental equipment is being repaired.

The Damage Waiver does not cover any of the following:

- Loss, theft or abandonment of the rental equipment.
- Damage due to Customer's flagrant negligence, excessive wear and tear (i.e., anything other than normal wear and tear), dirt, exposure to environmental or other conditions that present a high risk for damage, improper packaging and improper use. Damaged equipment is subject to additional rental charges until repairs are completed.
- Any loss of carrying cases, accessories, cables, adapters, etc.
- Equipment that is confiscated, seized, or held by a third party (including a governmental agency). Additional rental charges will be applied until equipment is returned.
- Loss or damage due to declared or undeclared war or warlike action (including acts of terrorism).
- Loss or damage due to shipping (unless arranged by TV Specialists).
- Loss or damage due to equipment checked as luggage on commercial airlines.

Customer Deductible:

- For accidental damage: the Customer deductible is 20% of the full repair or replacement costs (\$2500.00 maximum).
- C.O.D. customers must provide a deposit (cash or credit card) equal to amount of the Customer Deductible.

Payment:

- In the event of loss or damage, Customer will automatically have charges paid with their cash deposit or billed to their credit card on file.
- Customers with an open billing account in good standing with TV Specialists will be billed, net 20, for deductibles or charges not covered under the Limited Damage Waiver.

Rental Agreement

I agree to the terms of TV Specialists' **Rental Policy**.

I agree to the terms of TV Specialists' **Damage Policy**. By initialing below, I indicate my selection for securing the equipment rented today.

_____ I have provided a **Credit Card** deposit, or Credit Card information as security against loss of or damage to the rented equipment. In the event of loss or damage, I authorize TV Specialists to charge the Credit Card on file for the cost of repair or replacement equipment. If repair costs are not immediately known, I authorize a charge for the replacement value of the damaged equipment until repairs are completed.

_____ I have provided a valid **Certificate of Liability Insurance**. In the event of loss or damage I agree to cooperate and participate fully in the claims process. I agree to pay all insurance deductibles and other costs incurred in connection with TV Specialists' right to reclaim the full value of lost or damaged equipment. In the event of a denied claim, for any reason, I agree to pay all charges for repairs to, or replacement of, the rental equipment.

_____ **I ACCEPT** the optional **Damage Waiver** and agree to the terms thereof. I have also left a Credit Card deposit, or Credit Card information. In the event of loss or damage, I agree to pay the Customer Deductible, and authorize TV Specialists, Inc. to charge the credit card on file for such charges.

_____ **I DECLINE** the optional **Damage Waiver**.

Customer Signature _____ Date _____

EQUIPMENT MUST BE RETURNED CLEAN. ANY RENTAL EQUIPMET RETURNED DIRTY WILL BE SUBJECT TO A MINIMUM \$25 CLEANING FEE.

Print Name _____

security _____ prep _____ out _____ in _____ test _____ put away _____